

**Job Title:** Quality Assurance Engineer

**Location:** Pine Brook, NJ 07058

**Job Duties:**

Develop, implement and coordinate product quality assurance (QA) program. Specific duties include:

- Under company existing QA procedure, perform quality assurance for products such as herbal extracts and food ingredients by establishing or updating procedures, standards, system specifications, and analyzing test reports;
- Make recommendations to management on methods of improving productivity and product quality, and enforcing quality regulatory compliance; contact suppliers when problems are discovered to find solutions;
- Fully understand customer's quality requirements and help instruct management and suppliers on how to implement desired standards and procedures;
- Provide professional end service to customers to maintain a high level of customer satisfaction including, but not limited to resolving customer complaints by investigating problems, developing solutions, preparing reports, and making recommendations to management.
- Perform job duty as assigned including attending management meetings with related departmental heads in order to assess the quality assurance program to attain quality assurance objectives.

**Job Requirements:**

Master's Degree in chemistry, chemical engineering or food science, plus 1-year working experience.

- 1 year working experience must be in developing and performing quality assurance operation, including troubleshooting on quality issues and enforcing quality regulatory compliance;
- Must have 1 year working experience using quality testing technologies including HPTLC, HPLC, GC, ICP-MS, and USP, and enforcing quality regulatory compliance including GMP and ISO.

Please mail resume with cover letter to: Jiaherb Inc., 1 Chapin Road, Unit 1, Pine Brook, NJ 07058, Attn.: S. Chen, President. Cite reference # QAE1117JH

